

Accessing Your Computershare Account Instructions

Helpful guidance on accessing your account online via Investor Center:

Go to www.computershare.com/Investor.

1. **Please ensure that the page lists "United States" in the upper right corner.**
2. Select "LOGIN" if you are an existing user or "Register now" if you are new user.
3. New users; select "Social Security Number (SSN) to register using your SSN/EIN or "Holder Account Number" to register using your Computershare account number. If you do not have a U.S. SSN/EIN, you must register using your Computershare account number.
4. Type in GWG Winddown Trust when asked to select the company in which you have an interest select "PVTZZZ – GWG Winddown Trust
5. Then, review the terms and conditions.
6. You will now be able to create a User ID and password.
7. Important Tip: When asked to verify your email address, please be sure to do so using a separate browser window so that you do not cancel out of the registration process.

Once your User ID and password are established, most users can update their accounts and perform transactions immediately; however, for security reasons, some users may be initially restricted. In these cases, we will send you a Verification Code by regular mail that you will then need to key in on Investor Center. The Verification Code should arrive at the address of record within 7 business days. Please allow additional time for delivery to addresses outside of the U.S. For security purposes, interest holders that hold through an entity (and certain trusts) are limited to view-only access. Please note that for security purposes, investors that are registered as corporations will have view only access through Investor Center.

If you have any issues or questions when completing the registration, please contact Computershare at 1-866-595-6048, option 1 (U.S.) or 1-781-575-2798, option 1 (non-U.S.)